Friday, February 9, 2018

1. Welcome and introductions – Paula Prince, BRICH Chair

2. Approval of Meeting Notes – January 2018

3. Emergency Solutions Grant (ESG) applications review

4. Roanoke City Schools - Homeless Student Report – Malora Horn, RCPS

5. System Performance Report – Matt Crookshank, CHRC

6. Other business or discussion

7. Adjourn

The next regularly scheduled meeting of the BRICH will be March 9, 2018
Welcome and Introductions – Paula Prince, BRICH Chair
  • Introductions by those in attendance.

Approval of Meeting Notes – November, 2017
  • Lee Clark motioned to approve the November minutes; Malora Horn second the motion. Those attending approved the minutes by a verbal vote.

Roanoke City Schools – Homeless Student Report – Malora Horn, RCPS
  • At the end of December, 395 students have been identified. 71 – Shelter, 29 – Hotels, 290 – Doubled up.
  • There is an increase of 50 more students than this same time last year.
  • Breakfast with Santa raised about $13,000 for the program.

System Performance Report – Matt Crookshank
  • Matt reviewed the Community Outcomes Report showing how we ranked on the metrics versus last year.
  • The average length of stay for emergency shelter is 70 days.
  • There were three exited to another shelter for non-compliance with program
• **Emergency Solutions Grant – Keith Holland**
  - A report on past ESG Expenditures with FY 2019 Comparison was distributed. Funds for FY 2019 are consistent with previous years.
  - ESG applications were due Monday, January 8, 2018.
  - Keith will distribute applications for review next week.

• **Other Business**
  - HUD CoC funding has been approved for $847,000; all of the renewals and Tier Two were funded.
  - Annual PIT Count is January 24/25. PA students (41) will be doing street count with street outreach teams on morning of January 25. Volunteer slots are full. Two teams will be downtown and Greene Memorial will stage the early morning gathering of volunteers on January 25.
  - Roanoke City’s engineering department is developing a GIS street map of the homeless camp locations.
  - “Housing First” video from **TedTalk** was shown to those in attendance.
  - Malora Horn motioned to use the Housing First Model as a priority for funding recommendations for our CoC; Lee Clark second the motion.
  - Annette Lewis recommended the “Housing First” video be shown to the Roanoke City Council members and also to local realtors/landlords the next time there is an opportunity for a presentation.
  - Carol Tuning asked if anyone had data on the location of accessible affordable housing units.
  - Matt Crookshank, CHRC, will ask landlords for assistance in identifying accessible units; or a landlord who would be able to modify a unit to make it compliant.
  - Paula Prince announced the development of a Coordinated Assessment and Client Appeals Panel for clients who were not pleased with their services. The panel consists of Carol Tuning, Paula Prince, Dan Merenda or Matt Crookshank, and Tanyia Jones or Malora Horn.

• **Adjourn**

  The next meeting of the BRICH will be February 9, 2018 (1.5 hrs).
Family Promise of Greater Roanoke – Shelter Operations

• Family Promise of Greater Roanoke (FPGR) provides temporary assistance, hospitality and case management for families with children experiencing homelessness.
• Families are housed in local congregations where they receive overnight shelter and meals. During the day, they can be found at the Family Center looking for employment and housing, receiving intensive case management and skill development, and attending to personal tasks such as laundry and homework.
• FPGR is the only shelter that serves only families with children and allows them to stay together as a family.
• In 2017, 85% of the families served moved into permanent housing and 81% of able-bodied adults were employed upon exit.
FPGR Budget Request

• Requesting $29,500 for shelter operations to include a portion of the case manager’s salary
FPGR Action Plan

- Objective 1: At least 70% of families exiting shelter into permanent housing
- Objective 2: At least 70% of able-bodied adults are employed upon exit from shelter
Shelter Operations Funding: The primary goal of the shelter programs are to move clients into permanent housing quickly.

Activities include:
- Weekly case management and assessments.
- Referrals to mainstream resources; facilitation to SOAR.
- Assisting veterans with healthcare and disability benefits.
- Provision of life skills class and on-site employment assistance in collaboration with community partners.
ARCH Budget Request

Shelter Operations: $24,000 to assist with costs of operating our shelter programs

- Utility costs
- Food for clients
- Commercial insurance costs
- Supplies for the house
- Repair costs
ARCH Shelter Program Action Plan

- 80% of participants will transition into permanent housing at program exit.
- 65% of participants will have consistent income at program exit.
- 30% of participants will be employed at program exit.
ARCH SERVICES

Rapid Re-housing Funding (RRH): New Beginnings Housing Stability Case Management works with clients transitioning from shelter to housing and assists clients in maintaining housing to prevent further episodes of homelessness.

Activities include:
- Housing search assistance
- Monthly phone calls and home visits to clients.
- Referrals to existing resources to prevent and address crises.
- Coordination of a monthly peer support group.
ARCH Budget Request

RRH Housing Stability: $14,029 for full time Housing Stability Case Manager

• Salary
• Taxes
• Benefits
ARCH RRH Program Action Plan

• 77% of participants will remain in permanent housing for at least 6 months
• 35% of participants will increase income by program exit.
• 20% of participants will obtain employment by program exit.
Community Housing Resource Center

- The Community Housing Resource Center (CHRC) provides homelessness prevention and rapid re-housing services to literally homeless and at-risk individuals/families.
- Prevention resources are targeted to the most at-risk households utilizing prioritization criteria.
- Rapid re-housing (RRH) services are coordinated on a community level through our community’s Coordinated Entry System, including by-name list committees.
Community Housing Resource Center

- The requested ESG rapid re-housing resources will be targeted to single adult/adult only households.
- RRH services include assistance with housing location, housing start-up cost assistance, rental assistance and service coordination activities.
- Financial assistance is provided on a case-by-case basis, utilizing the declining rental subsidy model outlined in our community’s rapid re-housing service standards.
CHRC – Budget Request

• Homelessness prevention: short-term rental assistance and service coordination for 17 families ($40,528)
• Rapid re-housing: housing location, financial assistance and service coordination for 5 households ($16,225)
• HMIS: to cover software maintenance, enhancements, customer support, shared hosting services, report gallery access and bandwidth fees associated with 17 users of the community’s HMIS software ($6,063)
Objective 1: 17 households in unstable housing situations will be prevented from experiencing homelessness and stabilized in permanent housing.

Objective 2: 5 households experiencing literal homelessness will be stabilized in permanent housing.

Objective 3: data on 3,350 unduplicated individuals will be entered into the HMIS in 2018-2019
City of Roanoke – Homeless Assistance Team

- The Homeless Assistance Team (HAT) provides outreach services and case management to homeless individuals and families who need help locating permanent housing.
- We make referrals for clients to emergency shelters and permanent housing.
- Staff provides services to participants who sleep outside (blankets, food, referrals, water, etc).
- Staff often locates new sites outside under bridges, in alleys and caves where homeless persons sleep.
- 100% of participants who enter the program during the operating year in need of shelter will be referred.
HAT – Budget Request

• Purchase of weekly bus passes for those who are employed but have not yet received their first full pay check.
• Purchase of individual bus passes to assist in job search to facilitate rapid return to housing.
• Purchase of emergency prescription assistance.
HAT – Action Plan

- Objective 1: Increase income for 46 participants
- Objective 2: Meet emergency prescription needs of 32 homeless individuals
- Objective 3: Reduce street stay to less than 30 days by assisting with successful shelter placement
Community Funding for Homelessness Programs

- Last year, the Roanoke Valley lost funding of $89,000 for Safety Net funds from United Way. This funding allowed the homeless service providers to fill gaps where other funding was lacking. It has been used for utility and rent assistance (prevention), security deposits, bus passes, and beds.
- The Roanoke Valley also lost $8,800 HMIS funds from United Way.
- The Council of Community Services has applied for $50,000 in Safety Net funds to remain but it is not expected to be funded at this point.
Community Funding for Homelessness Programs Suggestion

- The ESG collaborative would like to request that the Administrative amount be reduced by at least 1% to allow for more funding for direct client services.
- If there is a need to decrease funding, the collaborative would like to recommend:
  - $1,498.33 less per agency (ARCH, CHRC, FPGR)
  - $600 less for Street Outreach
- If there is more funding allocated to the COC, the collaborative would recommend level funding to the projects and any additional funding be used for prevention.
Collaborative Presentation

• Our collective and shared goal is to ensure that the limited amount of funds that are available are used wisely in our community.
• This level of collaboration encourages others to use a collaborative approach.
• We appreciate the opportunity to discuss our programs!
What Are Your Questions?

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ROANOKE CITY SCHOOLS  
HOMELESS STUDENT REPORT  
For: August 2017-January 2018  
Submitted: February 9, 2018  
Blue Ridge Interagency Council on Homelessness

<table>
<thead>
<tr>
<th>Students Identified: 430</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter- 73</td>
</tr>
<tr>
<td>Doubled-Up-328</td>
</tr>
<tr>
<td>Hotel- 29</td>
</tr>
<tr>
<td>Grades:</td>
</tr>
<tr>
<td>Pre-K-5= 256</td>
</tr>
<tr>
<td>6-8= 87</td>
</tr>
<tr>
<td>9-12=87</td>
</tr>
</tbody>
</table>

388 for August 2016-January 2017

Submitted/Reported by Malora Horn, Homeless Student Program Coordinator  
540-400-9787
Community Outcomes Report
Blue Ridge Interagency Council on Homelessness (BRICH)
February 8, 2018

Metric 1: The percentage of persons who remained in permanent housing programs as of the end of the reporting period or exited to permanent housing (subsidized or unsubsidized). HUD standard is 80%. *(This metric includes all ES, TH, PSH and RRH projects)*

- Community achievement for January 2018: 73 of 75 (97.33%)
- Community achievement for January 2017: 63 of 63 (84.46%)
  (Source: System Performance Measure 7b.2, ART Report 706)

Metric 2: Average length of stay of participants served through emergency shelter projects (leavers).

- Community achievement for January 2018: 49 days
- Community achievement for January 2017: 98 days
  (Source: HUD APR, Question 22b)

Metric 3: The percentage of individuals exiting to permanent housing destinations from ES projects.

- Community achievement for January 2018: 9 of 23 (39.13%)
- Community achievement for January 2017: 19 of 36 (52.78%)
  (Source: ESG CAPER (2016), Question 23c)

Metric 4: The percentage of individuals exiting to permanent housing destinations from PH projects.

- Community achievement for January 2018: 14 of 14 (100.00%)
- Community achievement for January 2017: 11 of 11 (100.00%)
  (Source: ESG CAPER (2016), Question 23c)
### Exit Destination Outcomes

**Basic Exit and Outcome Information**

**Date Range:** 1/1/18 - 1/31/18

#### Exit Destinations

<table>
<thead>
<tr>
<th>Destination</th>
<th>Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency shelter, including hotel or motel paid for with emergency shelter voucher (HUD)</td>
<td>2</td>
</tr>
<tr>
<td>Hospital or other residential non-psychiatric medical facility (HUD)</td>
<td>1</td>
</tr>
<tr>
<td>Jail, prison or juvenile detention facility (HUD)</td>
<td>1</td>
</tr>
<tr>
<td>No exit interview completed (HUD)</td>
<td>1</td>
</tr>
<tr>
<td>Psychiatric hospital or other psychiatric facility (HUD)</td>
<td>1</td>
</tr>
<tr>
<td>Rental by client, no ongoing housing subsidy (HUD)</td>
<td>8</td>
</tr>
<tr>
<td>Rental by client, with VASH subsidy (HUD)</td>
<td>1</td>
</tr>
<tr>
<td>Residential project or halfway house with no homeless criteria (HUD)</td>
<td>1</td>
</tr>
<tr>
<td>Staying or living with family, temporary tenure (e.g., room, apartment or house) (HUD)</td>
<td>1</td>
</tr>
<tr>
<td>Staying or living with friends, temporary tenure (e.g., room apartment or house) (HUD)</td>
<td>2</td>
</tr>
<tr>
<td>Transitional housing for homeless persons (including homeless youth) (HUD)</td>
<td>3</td>
</tr>
</tbody>
</table>

**Total Number of Exits:** 22

#### Exit Status, Positive and Negative

<table>
<thead>
<tr>
<th>Status</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>Positive</td>
<td>16</td>
</tr>
<tr>
<td>Negative</td>
<td>3</td>
</tr>
<tr>
<td>Indeterminate</td>
<td>3</td>
</tr>
</tbody>
</table>

**Total Number of Exits:** 22

### Information Summary

The most frequent type of exit is: Rental by client, no ongoing housing subsidy (HUD)

- 16 of 22 (72.73%) exit destinations are positive.
- 3 of 22 (13.64%) exit destinations are negative.
- 3 of 22 (13.64%) exit destinations are indeterminate.
- 19 of 22 (86.36%) exit destinations are determinate, and can be used in further analysis.
Exit Reason Leaving Outcomes  
Basic Exit and Outcome Information  
Date Range: 1/1/18 - 1/31/18  

<table>
<thead>
<tr>
<th>Reason for Leaving</th>
<th>Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completed program</td>
<td>13</td>
</tr>
<tr>
<td>Criminal activity / violence</td>
<td>3</td>
</tr>
<tr>
<td>Needs could not be met</td>
<td>3</td>
</tr>
<tr>
<td>Non-compliance with program</td>
<td>1</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
</tr>
<tr>
<td>Unknown/Disappeared</td>
<td>1</td>
</tr>
<tr>
<td>Total Number of Exits</td>
<td>22</td>
</tr>
</tbody>
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</tr>
<tr>
<td>Indeterminate</td>
<td>1</td>
</tr>
<tr>
<td>Total Number of Exits</td>
<td>22</td>
</tr>
</tbody>
</table>

Information Summary  
The most frequent type of exit is: Completed program.  
13 of 22 (59.09%) exit reasons are positive.  
8 of 22 (36.36%) exit reasons are negative.  
1 of 22 (4.55%) exits are indeterminate and are therefore not included in the crosstabulation.  
21 of 22 (95.45%) exit reasons are determinate, and can be used in further analysis.
## Exit Reason Leaving Outcomes
### Race and Outcome
**Date Range:** 1/1/18 - 1/31/18

<table>
<thead>
<tr>
<th>Race</th>
<th>Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black or African American</td>
<td>11</td>
</tr>
<tr>
<td>Native Hawaiian or Other Pacific Islander</td>
<td>1</td>
</tr>
<tr>
<td>White</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>22</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Race and Outcome</th>
<th>Positive</th>
<th>Negative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black or African American</td>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>Native Hawaiian or Other Pacific Islander</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>White</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>13</strong></td>
<td><strong>8</strong></td>
</tr>
</tbody>
</table>

### Information Summary
8 of 11 (72.73%) 'black or african american' exits are positive.
1 of 1 (100%) 'native hawaiian or other pacific islander' exits are positive.
4 of 10 (40%) 'white' exits are positive.
1 of 1 (100%) exits are indeterminate and are therefore not included in the crosstabulation.
0 of 22 (0%) exits have no race associated with them and are therefore not included in the crosstabulation.
21 of 22 (95.45%) exits have both race and a determinate exit status and are therefore included in the crosstabulation.