**Services for Individuals**

**Outreach (First Contact)**
- Central Intake-One Door
- Homeless Assistance Team (HAT)
- BRBH-PATH Team
- Salem VA Medical Center
- 2-1-1 Information and Referral

**Emergency Shelter**
- Roanoke Rescue Mission
- SafeHome Systems
- Salvation Army Red Shield Lodge
- Salvation Army Turning Point
- Trust House

**Transitional Housing**
- Salvation Army Red Shield Lodge
- Trust House

**Permanent Supportive Housing**
- Rural Shelter Plus Care
- City of Roanoke Shelter Plus Care
- HUD-VASH

**Support Services**
Supportive services assist homeless persons to transition from the street or shelter to permanent housing. Supportive services may include:
- Roanoke Area Ministries (Day Center)
- Samaritan Inn (Day Center)
- Employment Services
- Education
- Life Skills
- Counseling/Advocacy
- SOAR*
- Child Care Services
- Housing Services
- Substance Abuse Counseling
- Rental Assistance
- Healthcare
- Food/Soup Kitchens
- Peer Counseling
- Legal Assistance
- Case Management
- Mental Health Counseling
- Utility Assistance
- Prescription Assistance
- Transportation
- Personal Assistant Services

**Services for Families**

**Prevention and Rapid Re-Housing**
Families that present at the Community Housing Resource Center (CHRC) are assessed to determine if the family is best served through prevention, shelter placement or rapid re-housing.
- The Blue Ridge Independent Living Center (BRILC) has housing vouchers for persons with disabilities.

**Emergency Shelter**
- Roanoke Rescue Mission
- SafeHome Systems
- Salvation Army Red Shield Lodge
- Salvation Army Turning Point
- Trust House
- Family Promise of Greater Roanoke

**Transitional Housing**
- Trust House

**Permanent Supportive Housing**
- Rural Shelter Plus Care
- City of Roanoke Shelter Plus Care
- Permanent Supportive Housing-Vinton
- TAP Permanent Supportive Housing

*SSI/SSDI Outreach, Access and Recovery for people who are homeless (SOAR)*

**Updated:** April 18, 2014
Blue Ridge Continuum of Care – Homeless Services Flowchart

Household/Crisis Homelessness

Central Intake

Prevention
1. Mortgage Assistance
2. Rental Assistance
3. Utility Assistance
4. Referral to services and healthcare
5. Shelter Diversion

Rapid Re-Housing
1. Rental Assistance
2. Utility Assistance
3. Referral to services

Interim Emergency Housing
1. Assessment
2. Rapid Re-housing Referral
3. Benefits Screening
4. Shelter Placement

Permanent Housing

Permanent (Supportive) Housing

Services as Needed
1. Case Management
2. Substance Abuse Treatment
3. Healthcare Services
4. Mental Health Services
5. Training/Employment
6. Work Experience
7. Legal Services